



**Support Coordination  
for a better NDIS  
experience**

Support Coordination  
Specialist Support Coordination  
Psychosocial Recovery Coaching  
Home and Living Exploration



# Your plan, Your way.

At Pillar Support Coordination, we provide support coordination and other services for a better NDIS experience.

Every person is different. And we understand that you need choice and control to get the most out of your unique NDIS plan.

We'll work alongside you and your support network to understand the possibilities of your plan and connect you with the service providers that best meet your needs.

Our team can assist you to explore your options and build on your own capacity to manage Your plan, Your way.

We offer:

- Support Coordination
- Specialist Support Coordination
- Psychosocial Recovery Coaching
- Home and Living Exploration

**Pillar is WA-born and bred, so we have the benefit of local knowledge and long-established contacts.**



## The Pillar difference

The Pillar team of highly experienced support coordinators empower people with disability – and their family or support network – to navigate the NDIS.

We understand the complexities of the NDIS and have the benefit of lived experience of disability within our team.

### You can trust us to:

- Communicate regularly and clearly
- Be responsive to your needs
- Prioritise your choice and control
- Maintain a strong focus on customer service
- Have a solid network of local providers to connect you with (we are WA based)
- Be dedicated and person-centred.

## Our Support Coordination services

**We work alongside you to ensure you have a better experience navigating the NDIS by:**

- Developing comprehensive support plans tailored to your unique needs and goals
- Coordinating services from different providers, such as healthcare, housing, education, and employment services
- Advocating on your behalf to ensure you receive the appropriate support and services you need
- Informing and guiding you to make the best decisions about your support
- Supporting you to build your capacity and achieve greater independence
- Monitoring your progress and adjusting your support plan as needed
- Providing support and encouragement to you and your support network to achieve your goals and overcome barriers.

Our **Specialist Support Coordinators** also help people with complex needs to overcome barriers and access the NDIS supports they need.

This includes complex situations such as:

- Homelessness
- Transitioning from hospital to home
- Children in care or leaving care
- Complex health support needs, including mental health
- Living in rural areas with little support
- Being involved in the justice system.

## Psychosocial Recovery Coaching

Our psychosocial recovery coaches work with people with psychosocial support needs.

With lived experience of mental health, our recovery coaches understand the complexities that come with day-to-day living, and recognise the importance of choice and control in the journey towards recovery.

We'll work alongside you and your support network to develop & implement a recovery plan and to assist with the coordination of NDIS & other supports.

### Our recovery coaches:

- Spend time with you and people important to you to get to know you and understand your needs
- Support your recovery planning, helping you find the services and supports that are right for you
- Coach you to improve your recovery skills and personal capacity, including motivation, strengths, resilience, and decision-making
- Work with you, your family and your support network to design, implement and adjust a plan for your recovery.

## Home and Living Exploration

The Pillar team is highly experienced in exploring a variety of housing and support models and customising them to meet your independent living goals. This includes:

- Supported Independent Living
- Specialist Disability Accommodation
- Individualised Living Options.



### Get in touch

☎ 6253 4700

✉ [hello@pillar.org.au](mailto:hello@pillar.org.au)



**If you're feeling overwhelmed by the NDIS or struggle to access the support you need, Pillar Support Coordination is the solution you're looking for.**



### Get in touch

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## Offices

### Central

32 Burton St, Cannington WA 6107

### Inner north

163 Main St, Osborne Park WA 6017

### North

30 Dundobar Rd, Wanneroo WA 6065

### South

21 Adelaide St, Fremantle WA 6160

We're available from 8.30am – 4.30pm  
Monday to Friday.

## Find us on

 @pillarsc

 Pillar Support Coordination

 [pillar.org.au](http://pillar.org.au)

Pillar Support Coordination acknowledges the Traditional Owners of the lands on which we operate. We pay our respects to Elders past, present and emerging. We extend these respects to all First Nations Peoples we work alongside.

Pillar Support Coordination is a for purpose organisation.

Pillar Support Coordination  
is an organisation of  
PeopleKind Group Ltd.

ABN 11 652 673 553  
NDIS Provider Number 4050101696